

# 149975 - VN Pest Control

## General Information

**Contact Name** VN Implementation  
**Contact Phone** (678) 318-1300  
**Contact Email**  
implementation@voicenation.com  
**Timezone** Eastern Time  
**Service Type** Receptionist  
**Industry** Pest Control

## Billing Information

**Billing Address 1** 5089 Bristol Industrial Way  
**Billing Address 2**  
**Billing City** Buford, GA 30518

## Operator Screen Info

**Answer Phrase** Thank you for calling [Company Name], this is [Operator]. How may I help you?  
**Address 1** 5089 Bristol Industrial Way  
**City/State/Zip** Buford GA 30518  
**Main Phone** (678) 318-1300  
**Alt Phone** (866) 766-5050  
**Fax**  
**Website** voicenation.com  
**Email** implementation@voicenation.com  
**Hours** Mon-Fri: 8a-5p Sat: Closed Sun: Closed

## Calltypes & Instructions

### All Other Calls

#### Default

SECTION: Section 1
Gather user info
* First and Last Name
* Phone Number
* Regarding
Email (and DELIVER) Office (implementation@voicenation.com)
.....
Stop here

### Service

#### Default

SECTION: Section 1
Gather User Information
* First and Last Name
* Phone Number
* Current Client (Y/N) - Dropdown: Yes, No
* Property Address

- \* City, State, Zip
- \* Regarding

**Use If:**  
**-New Clients**  
**-Estimates**

.....  
Email (and DELIVER) Office (implementation@voicenation.com)

Stop here

## Cancel Appt

Default

SECTION: Section 1

Gather User Information

- \* First and Last Name
- \* Phone Number
- \* Property Address
- \* City, State, Zip
- \* Want to Reschedule (Y/N)
- \* Regarding

.....  
Email (and DELIVER) Office (implementation@voicenation.com)

Stop here

## Billing

Default

SECTION: Section 1

Gather User Information

- \* First and Last Name
- \* Phone Number
- \* Current Client (Y/N) - Dropdown: Yes, No
- \* Property Address
- \* City, State, Zip
- \* Regarding

.....  
Email (and DELIVER) Office (implementation@voicenation.com)

Stop here

## Employment

Default

SECTION: Section 1

Gather User Information

- \* First and Last Name
- \* Phone Number

.....  
**Advise Callers: "Please also email your resume to pest@voicenation.com"**

.....  
Email (and DELIVER) Office (implementation@voicenation.com)  
.....

Stop here

## Call Summary

*None found*

## Employee Directory

**Office** *(Unknown title) (Unknown gender)*

**Office:** implementation@voicenation.com

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## Oncall Lists

*None found*

## Calendars